



CELEBRATING
40 years of caravan chassis
manufacture



NOTICE OF PRODUCT SAFETY RECALL

G&S Chassis has initiated a voluntary recall of caravan chassis built with the Control Rider TS Suspension System manufactured between May 2015 and June 2016. Chassis number and manufacture dates are located in the G&S Chassis "Warranty and Service Handbook" for customers who have purchased a caravan that has been built with one of these Chassis.

Please note that no instances of accident or injury have been reported to us. However, due to our uncompromising commitment to the quality of our products and your safety, we have decided to commence voluntary recall action in relation to the Chassis.

This voluntary recall is being undertaken as a precautionary measure and to safeguard consumers.

All customers who have purchased a caravan built with one of our Chassis are being contacted directly by us to inspect the Chassis and if required, to undertake repairs.

Our inspection and repair program is being conducted in accordance with the ACCC's guidelines. We are also striving to ensure that the recall action is conducted efficiently and with as little inconvenience to customers as possible.

Customers who have a caravan built with a Chassis manufactured between May 2015 and June 2016 are encouraged to contact us on (03) 9357 0227 or by emailing us at recall@gnschassis.com.au quoting the G&S Technical Service Inspection No 17-01. In the interim, we recommend customers immediately stop towing the caravan.

Further information is also available on www.recalls.gov.au.

CONTROL RIDER TS SUSPENSION BUILT BETWEEN MAY 2015 AND JUNE 2016



**Area of Concern,
Trailing arm
elbow**